

**Deborah.Easterling**

238991

**From:** Deborah.Easterling  
**Sent:** Thursday, September 06, 2012 2:27 PM  
**To:** 'Susan Certo'  
**Subject:** RE: No Water fee increase in Tega Cay!

Dear Ms. Certo,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

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**From:** Susan Certo [<mailto:sccerto@yahoo.com>]  
**Sent:** Thursday, September 06, 2012 1:51 PM  
**To:** PSC\_Contact  
**Subject:** No Water fee increase in Tega Cay!

see attached

SEP 06 2012

SEP 06 2012

PSC SC  
MAIL/DMS



\* Required Fields

Date: \* September 6, 2012

**Letter of Protest**  
**in Docket 2012 - 177 - WS**

Print

Email

**Protestant Information:**

Name \* Susan Certo

Mailing Address \* 949 Cove Point Lane

City, State Zip \* Tega Cay, SC 29708 Phone \* 704-340-1030

E-mail sccerto@yahoo.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Water is already overpriced in our area. This is the third increase in 6 years. The last increase was 18%!! Another increase is NOT warranted. Apparently TCWS is not handling their business efficiently if they need another increase. Stop the waste and fix your problems, TCWS. Don't take it out on me!

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

No